

Backing Up BS&A Software .NET Databases

Questions? From your BS&A program, go to **Help>Contact Customer Support** and select **Request Support Phone Call** or **Email Support**. Or, you may call us at (855) 272-7638 and ask for the appropriate support department. Questions for our I.T. department may be submitted by phone (same number), or by emailing tech@bsasoftware.com.

BS&A Software's recommended best practice is to use a third party backup software that contains an SQL backup plugin.

For customers with a paid version of Microsoft SQL Server, BS&A can assist with setting up a Microsoft SQL Server Maintenance Plan. It is extremely important that this Maintenance Plan be treated as a temporary or secondary backup solution. BS&A urges you to consider acquiring third party backup software that contains an SQL backup plugin as your primary backup solution. It is paramount that users have a reliable, consistent means of making database backups. Advanced monitoring and status notifications of backup processes are also important cornerstones of a disaster recovery plan.

Recommended backup programs with available SQL backup plugins:

- Acronis Backup Advanced for SQL
<http://www.acronis.com/en-us/business/backup-advanced/microsoft-sql/>
- Veritas Backup Exec
<https://www.veritas.com/product/backup-and-recovery/backup-exec>
- Barracuda Backup
<https://www.barracuda.com/products/backup/index>
- Redgate SQL Backup Pro
<http://www.red-gate.com/products/dba/sql-backup/>
- SQL Backup Master
<http://www.sqlbackupmaster.com/>
- I.T. Right Online Backup
<http://www.gov-backup.com/>

It is very important to test your backup files periodically by restoring them and checking the data in the database. Testing your backup files is an important step in the backup process – it will help you identify potential issues that can be resolved before a backup is actually needed.

If you have any questions, please feel free to contact us. You may also consider contacting I.T. Right to discuss backup solutions. BS&A Software has worked with I.T. Right for network services and implementation since 1999. They can be reached online at <http://itright.com/>, or by calling (855) 487-4448.